# Tracey J. Berg-Fulton

traceybergfulton@gmail.com | www.traceybergfulton.com | Twitter: @BergFulton | GitHub: BergFulton

# Experience

#### National Kidney Foundation

*Frontend Engineer (Sr. Web Manager)* (Aug. 2019- Present) Leading development of the Nephron design system, and acting as product champion to increase adoption.

- Created documentation and issue tracking
- Created new workflow for proposing and implementing components
- Provided leadership for frontend projects across the organization, including Optimizely experiments and analytics.

#### Developer (Web Manager) (Jan. 2018-Aug. 2019)

Supported major redesign and information architecture initiative.

- Create pages and components in support of national initiatives.
- Provide support for content creators and owners.

## **Cotton Bureau**

Content Lead (Aug. 2017-Dec. 2017)

Lead content creation and strategy on a growing product team. Created campaigns aimed at sellers and designers.

- Provided content for marketing and product teams.
- Crafted transactional email to convert abandoned carts to successful sales, resulting in a 8% cart recovery rate.
- Created content for three large product events featuring 10x the normal product offering.

## AuthenticJobs.com

*Customer & Community Lead* (Nov. 2016-Aug. 2017) Responsible for customer support, content management, and community management for tech jobs board.

- Increased social traffic by 30% in 6 months.
- Managed new domain Authentic.co, including directing freelancers and contributing content.
- Handled support tickets, feature requests, and QA.

# Collections Stewardship Professional Network, American Alliance of Museums

Web Chair (Jan. 2012-Jun. 2017)

Maintained and managed website for the largest professional committee of the American Alliance of Museums.

- Led responsive redesign of site, moving from WordPress to Squarespace.
- Advised on technical matters.

# Skills

HTML CSS JavaScript jQuery Sass Git/Github Vue PHP Drupal

# Education

Udacity Front End Web Development Nanodegree

# University of Glasgow

M.Litt with Merit, Decorative Arts and Design History

#### **Otterbein University**

BA, Art and Journalism, magna cum laude with honors distinction

# **Publications & Presentations**

A Role-Based Model for Successful Collaboration in Digital Art History. International Journal for Digital Art History, 0(3).doi:<u>https://doi.org/10.11588/dah.2018.</u> <u>3.34297</u>

*Hit it With a Hammer, or Light it On Fire,* Nodevember, Nashville 2017.

*Taking a Fresh Look at Provenance, Museum* Magazine, July/August 2016.

*"The Situation is Not Without Its Anxieties": Carnegie Institute in the Great War*, Business as Usual? Conference, University of Glasgow, 2016.

*Be Excellent to Each Other: The Future of Provenance Research,* Museum Computer Network Conference, Minneapolis 2015.

"You've got your social media in my collections data!", ARCS Conference, New Orleans, 2015.

#### Carnegie Museum of Art

*Collections Database Associate and Provenance Researcher* (Jul. 2014-Nov. 2016)

Responsible for standardizing and preparing data for release as linked open data and conducting provenance research.

- Advised on collections technology and contributed to project documentation.
- Wrote bug reports and performed software QA.

#### Shoefitr, Inc.

*Data Manager* (Sept. 2013-Jul. 2014) Responsible for maintaining and documenting data entry standards, quality control and monitoring, and data reporting for a growing start-up later acquired by Amazon.

- Supervised a team of 10-12 data associates.
- Created training materials and tools to increase efficiency in the onboarding process.

*Provenance for Computers*, Keystone Digital Humanities Conference, Philadelphia, 2015.

We Were Promised Jetpacks, European Registrars Conference, Helsinki, 2014. *"The World Needs to See This!"*, Journal of the Australasian Registrars Committee, 2013.